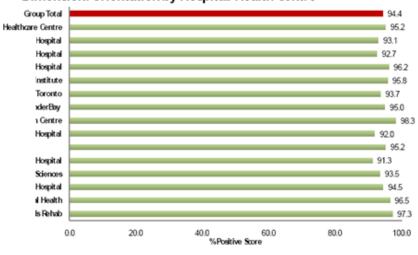


# **Sample Reports**

# **Full Report Capturing Dimension**

Standardized Volunteer Opinion Survey –2009 Final Report (February 8, 2010)





### **Dimension Question Data (relates to Dimension Graph)**

SATER DATE OF

#### 5.10 Dimension: Orientation

This dimension of the survey focuses on volunteers' awareness of their hospital/health centre mission, introductions to the institution and the volunteer's role, how introductory information prepares volunteers to interact with patients, and how accurate were the written volunteers' position description.

There are five questions in this dimension (See Appendix A). The overall positive score for this dimension is 94.4%. Question specific data for this dimension are reported in Table 7.

Table 7: Orientation (Percentage of Positive Scores by Hospital/Health Centre)

																1
Q11	99.5	96.8	95.9	923	95.1	95.6	95.8	97.3	952	942	97.0	98.8	962	95.1	949	95.7
Q12	99.5	97.1	962	95.4	91.9	95.6	962	100.0	93.8	942	93.9	97.0	94.4	967	966	958
Q(3	97.0	98.0	95.9	952	92.4	95.7	913	98.6	97.1	92.0	93.2	96.4	939	952	97.5	95.1
Q14	93.8	942	928	91.9	89.1	962	89.5	98.6	93.3	90.9	97.7	95.1	90.6	89.1	938	926
Q15	96.8	96.6	91.8	929	87.8	93.2	87.4	97.0	958	97.5	97.5	93.8	88.4	89.4	93.4	926
Dimension Store	97.3	96.5	945	93.5	91.3	952	92.0	98.3	95.0	93,7	95.8	962	927	93.1	952	94.4

The differences between institutions in this dimension of the survey are not statistically significant. Salvation Army Toronto Grace Health Centre and Bloorview Kids Rehab are the high performers in this dimension (Figure 3).

Figure 3: Orientation

## **Site Specific Report Capturing Dimensions**

