

## Standardized Volunteer Opinion Survey for the Hospital/Healthcare Sector

### **Information you need to achieve a successful Volunteer Program:**

- Comprehensive feedback from your volunteers
- Quality data to guide your strategic planning, outcomes based measurements, program initiatives & align with Bill 46
- A forum for benchmarking and identifying best practice



PAVRO is pleased to offer a **STANDARDIZED VOLUNTEER OPINION SURVEY** tool that will give you this information and more...

The survey offers a well researched and designed tool that addresses key dimensions for a successful volunteer program. The **Survey Package** includes:

- A Software Tool that consists of 42 questions with the following seven themes: volunteer experience, orientation, recognition, volunteer impact, teamwork, patient safety and general safety.
- The survey is managed by PAVRO. Analysis is completed by an independent consulting firm that specializes in quality improvement and survey analysis.
- A Report will be provided identifying each organization's program strengths and areas of growth, and highlighting high performers within each theme. This will in turn, allow organizations to identify best practices and develop improvement initiatives.

The cost for the Service Package is \$2.00 per participating volunteer, at a minimum of \$275.00 to a maximum of \$1,500. There is a nominal fee for hard copy entries completed by PAVRO on behalf of organizations. For non-members, an additional fee will apply. Please contact [pavro@pavro.on.ca](mailto:pavro@pavro.on.ca) for details.

**Survey Registration: September 2017, Survey Launch: November 6, 2017**

For more information, please visit: <http://www.pavro.on.ca/svos-overview> or contact:

**[pavro@pavro.on.ca](mailto:pavro@pavro.on.ca)**

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